

Transforming lives through science, innovation and collaboration



# Priority Response Service

Delivering rapid analytical services at every stage of the drug development life cycle

Corporate Membership



# Priority Response Service (PRS)

Join RSSL's PRS corporate membership and gain exclusive access to rapid analytical support when you need it most.

We know that when things go wrong, time is of the essence. To make the right decisions in real-time, you need fast, reliable analysis you can trust. As a PRS member you benefit from:

- Priority access to all our analytical technical services during working hours. Your samples are fast-tracked to one of our highly trained scientists, analysis then starts immediately, and results are reported as soon as possible.
- 24/7 access to our expert Microscopy department to support you in the identification of foreign material in your product; helping you avoid potentially harmful or costly delays.
- Out-of-hours analytical testing available in all laboratories by prior arrangement



# Your experienced partner

RSSL offers a diverse range of biological, microbiological, chemical and physical analytical services across all phases of clinical development through to commercial release. We are exceptionally proud of the depth and breadth of expertise, which has been strengthened and shaped by 30 years' experience of working in partnership with the pharmaceutical and life sciences sector.

A good and strong partner like RSSL is rare. Thank you for always delivering as promised. Excellent  
Global Cell Therapy company

Excellent collaboration from RSSL...  
Top 10 Global biopharma company

Exceptional support from RSSL...one of our most trusted partners  
European Pharmaceutical company

RSSL:  
Partner of Choice  
Top 10 Global Biopharmaceutical company

Most impressive lab I have worked with in 30 years  
Top 20 Global Biopharmaceutical company

Absolute best educators: Invaluable pearls of wisdom  
Nordic Biotech company

What our clients say

# Not just in a crisis. PRS membership gives you all round support.



## Comprehensive cover:

All global sites and subsidiary companies included in your membership.



## 1-2-1 consultancy:

Talk to our experts for technical support (limited to 4 x 20 min sessions).



## Preferential rates:

15% discounted rate on any RSSL open training course.



## E-Learning:

Five delegate spaces at any of our e-learning courses throughout the year, free of charge.



## My RSSL:

Discover the full benefits of our digital tool; giving you 24/7 access to your projects for full visibility and traceability.



## Knowledge hub:

Join expert-led webinars throughout the year.



## Regulatory updates:

Access our monthly newsletter compiled by experts from RSSL and the wider pharmaceutical industry.



## Meeting venue:

You're welcome to use RSSL as a venue for team meetings of up to 20 people.



## Dedicated account manager:

Benefit from one point of contact; facilitating smooth service delivery and seamless communication.



## Visit us:

Learn more about our capabilities, meet our in-house team of technical experts and see our cutting-edge facilities.



## Certificate:

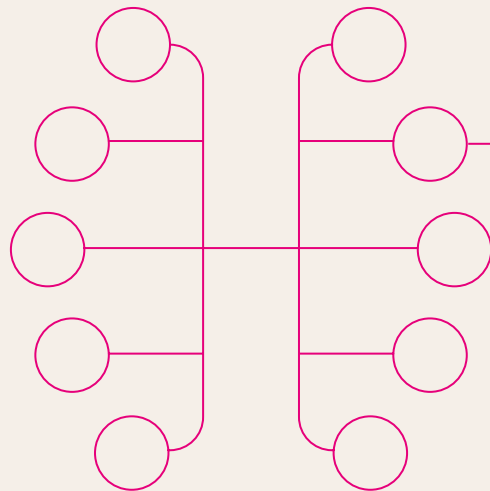
Certificate of PRS membership to display onsite.

# Become a corporate PRS member today

We're always on hand to help solve your business problems and work in partnership to deliver bespoke solutions that deliver results, fast.

Get in touch to start benefiting from our expert technical support and exclusive benefits. You'll be glad you did.

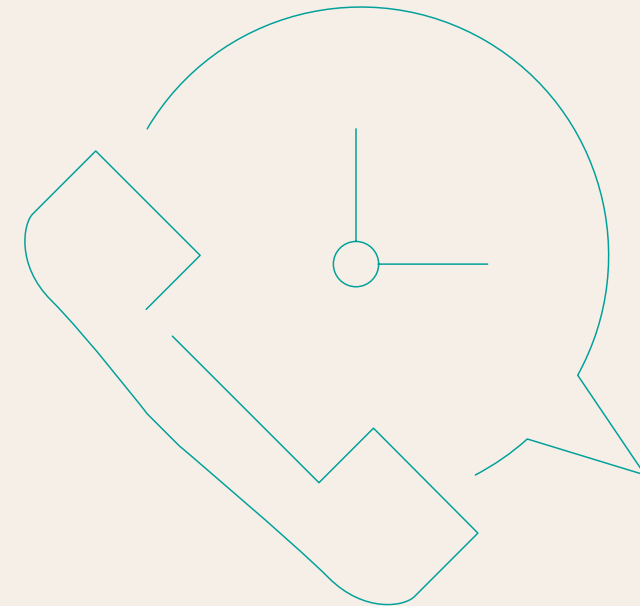
Contact our Customer Support Team  
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Find out more at:



[www.rssl.com/prs](http://www.rssl.com/prs)



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## About RSSL

We're a cutting-edge pharmaceutical research company, pushing the boundaries of science and innovation to help make our world safer, healthier and more sustainable. Our clients trust us to deliver innovative solutions to real-world problems through rigorous analytical testing, state-of-the-art research and development, customised consultancy and pharmaceutical training services. In everything we do, we are focused on transforming lives through science, innovation and collaboration.



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